CIMB

Sustainability for a Better Tomorrow

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FORWARD Together
CIMB PRESENCE IN COBSEA COUNTRIES

Notes: Data as at 30 June 2019
* Via CGS-CIMB Joint Venture
Advancing Customers and Society

Accelerating Growth

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Customer Centricity
Take a ‘customer-first’ approach for efficiency and unparalleled experience

Technology and Data
Enable a new way of working by modernising our tech infrastructure and shifting towards automation and innovation

People
Become nimble, grow 3D talent mix and create a DNA that allows talent to thrive in the new digital economy

Ventures and Partnerships
Build a ‘beyond banking’ proposition for future value capture to the Group by being both a participant and or / owner of Ecosystems

Sustainability
Become a visible ‘shaper’ of sustainability practices in the ASEAN community for strategic differentiation and future proofing of the Group
CIMB’S SUSTAINABILITY FOCUS FOR THE NEXT 5 YEARS (2019-2023)

**THE GROUP**
Sustainable Action
How we embed sustainability principles in all our business operations and processes to reduce our negative impact such as carbon footprint and generate positive impacts through our business

**OUR CLIENTS**
Sustainable Business
How we generate business profits in a responsible manner, creating net positive impact through the products and services we provide, and by assisting and encouraging our customers and clients on their own sustainability journeys

**SOCIETY**
Corporate Social Responsibility*
How we use a portion of our profits to enhance and contribute towards sustainable long-term positive impacts in the communities around us

* Corporate Responsibility Team and CIMB Foundation

**Governance and Risk**
How we govern and report sustainability risks at CIMB, including setting targets and tolerance levels, and how we organise and mobilise ourselves for best results

**Stakeholder Engagement and Advocacy**
How we champion, engage, build capability and capacity, raise awareness and drive participation for sustainability, both internally and externally

- Environmental risks mitigation
- Positive impact: Circular economy
- Sustainability Linked Loans
PLASTIC DISCLOSURE TRAINING – TARGET SECTOR EXAMPLES

- MANUFACTURING
- PACKAGING
- HEALTHCARE
- PROPERTY DEVELOPMENT
- INDUSTRIAL AND CONSUMER WASTE
- RECYCLING
- PROPERTY MANAGEMENT
- CONSUMER LOGISTICS
- HOSPITALITY AND TOURISM
- RETAIL (INCLUDING ONLINE)
- FOOD AND BEVERAGE
- EDUCATION